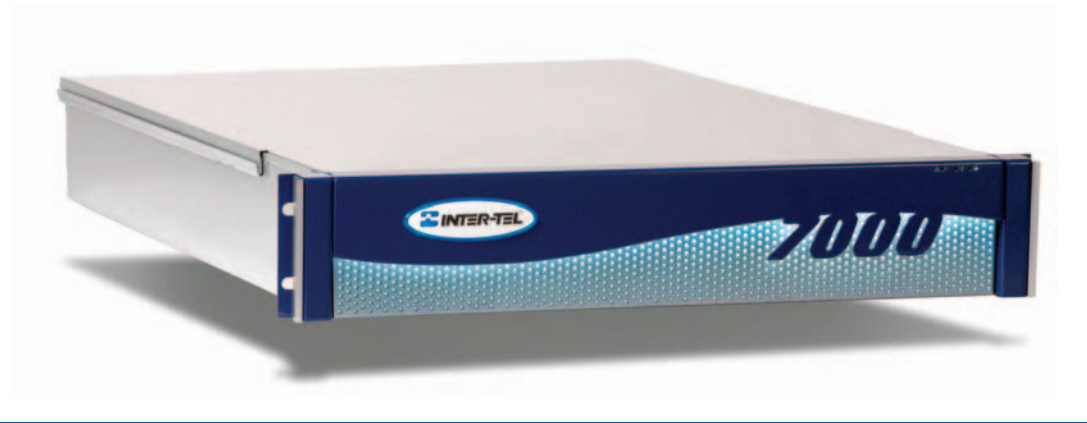




Inter-Tel[®] 7000 Network Communications Solutions



Transform Powerful Communication Tools into Business Performance



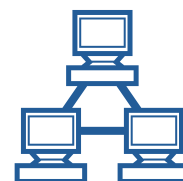
Today's business world demands superior communications; the efficiency of both people and processes must be maximized to ensure success. A communications solution needs to deliver more than just a phone system. It should integrate into your business and change the way your organization operates, opening up a whole new world of communications capabilities. Your communications network must transcend beyond the desktop to encompass multiple means of contact across your entire enterprise. Users should have the ability to benefit from real-time communication that enables them to work and collaborate seamlessly whether in the office, in a meeting, on the road, or at home. Is your business ready to take communications to the next level?

Inter-Tel 7000 Network Communications Solutions

The Inter-Tel® 7000 family of solutions is the communications system with the power to radically change how your business communicates. The Inter-Tel 7000 surpasses the world of traditional telephony solutions, offering a pure, standard Session Initiation Protocol (SIP)-based software platform with the ability to serve businesses with up to 2,500 users and the flexibility to meet individual user needs. As a feature-rich multimedia communications solution, the Inter-Tel 7000 offers a variety of integrated IP telephony applications, centralized messaging, presence-based call and message routing, and gateway access to the Public Switched Telephone Network (PSTN). The Inter-Tel 7000 transforms the communications paradigm from a device-centric to a user-centric model, enabling users to determine how their calls are handled, where they are routed and the type of communications allowed. Additionally, as a platform built purely on software, the Inter-Tel 7000 ensures that leveraging new solutions will be both seamless and affordable. The results are invaluable, empowering users and enabling you to achieve new heights in business productivity.

■ **FAST FACT:**

The Inter-Tel 7000 family of communications solutions employs a native SIP/SIP for Instant Messaging and Presence Leveraging Extensions (SIMPLE) engine, allowing the distribution of Inter-Tel's cutting-edge presence management tools such as "find-me-follow-me" applications, location-based routing and intelligent and dynamic hunt groups to end users.





Innovative, SIP Standards-based Architecture

THE FUTURE OF IP COMMUNICATIONS HAS ARRIVED

■ You understand the need to optimize your organization's performance by deploying advanced technologies that enable more efficient operations. You watched as first-generation Voice over Internet Protocol (VoIP) solutions provided the capability to send voice over an IP network, adding value to organizations. Now, add even more value to your organization with the latest in next-generation VoIP technology – the Inter-Tel 7000.

The Inter-Tel 7000 is a pure-IP communications platform that leverages standards-based SIP technology to its fullest potential, providing your business with advanced, integrated IP applications that improve productivity, enhance business processes and enrich customer service levels. A recognized industry leader in the development of SIP-based solutions, Inter-Tel's newest family of Network Communications

Solutions offers organizations a powerful multimedia platform that enhances communications through voice, video, instant messaging and collaboration tools. The Inter-Tel 7000's non-proprietary, open standards-based architecture gives businesses the flexibility to add a variety of communication devices and applications from multiple vendors as their business needs dictate, providing a greater range of choices and interoperability levels.

Organizations that select the Inter-Tel 7000 can feel confident in their choice of an advanced IP communications platform that will support new and emerging SIP technologies today and well into the future. With over 35 years of focused commitment in business communications, Inter-Tel is the smart choice for developing an IP communications strategy that delivers maximum return on investment.



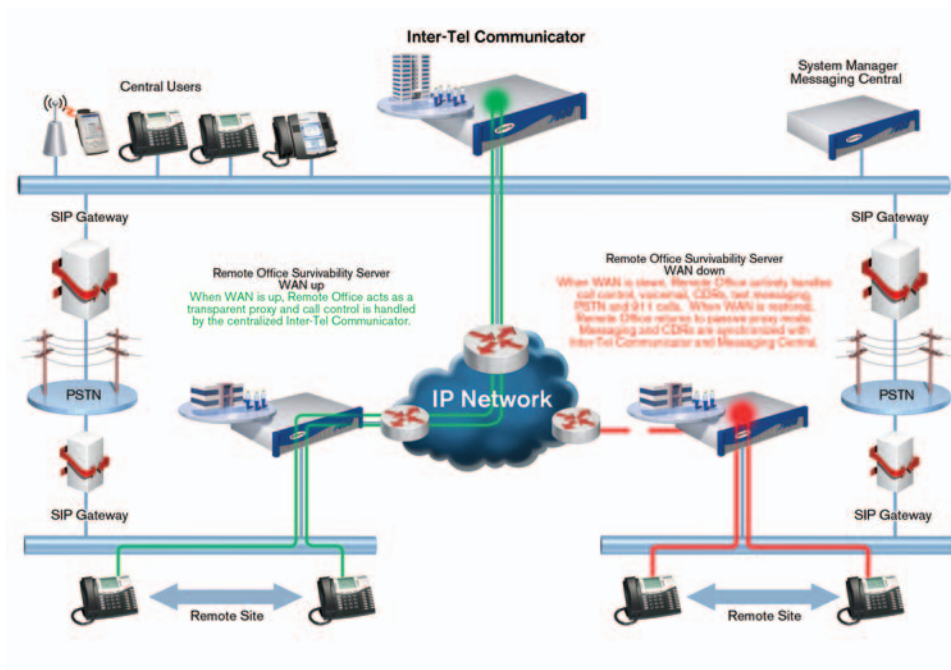


Powerful Network Survivability Features

ADDRESSING YOUR BUSINESS CONTINUITY CONCERNS

In today's dynamic business world, communications downtime is a liability companies simply cannot afford to overlook or underestimate. Survivability has become a paramount business communications requirement; loss of connectivity in the event of a communications failure can cripple business operations. The Inter-Tel 7000 addresses your VoIP reliability concerns with integrated, industry-leading redundancy. The Inter-Tel 7000 comes with redundancy standard, offering a high-availability VoIP network solution that effectively minimizes the risk and costs associated with downtime – helping prevent outages, and reducing the impact of outages when they do occur.

The Inter-Tel Remote Office option operates at geographically remote locations to maintain local survivability of communications operations in the event of a network failure. It provides advanced survivability functions including local call processing, voice mail, Call Detail Record (CDR), and text messaging, as well as synchronization with the central server when network connectivity is restored. Inter-Tel Remote Office is specifically designed for businesses with multiple locations that require a single-system solution with centralized control, but cannot afford disruptions in localized communications services. Remote Office ensures uninterrupted communications services at distributed remote customer facilities, regardless of adverse WAN connection issues.



FAST FACT:

As business reliance on converged services continues to escalate, network survivability has become an increasingly important concern. The Inter-Tel 7000 provides cost-effective survivability features that make it easy to empower dispersed remote locations with dependable IP voice solutions.

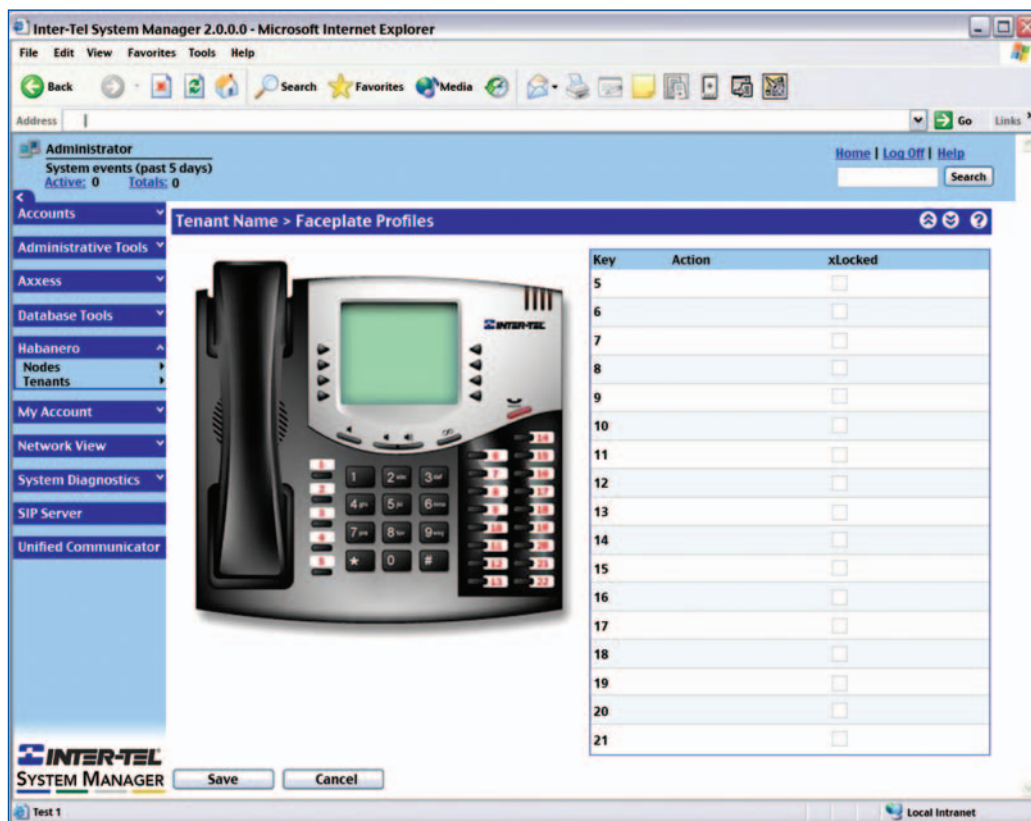


Advanced Messaging Capabilities

Inter-Tel Messaging Central, a host-based media application requiring no specialized DSP hardware, is a SIP-based, centralized messaging and auto attendant application. Inter-Tel Messaging Central converges voice and data communications to provide a unified view of messages, enabling access to voice, e-mail and fax messages via a telephone and/or PC terminal. An auto attendant application delivers flexible, schedule-driven call routing and access to optional speech-driven directory information.

Simple, Web-based System Management

Management of your communications system has never been easier with Inter-Tel System Manager, the interface that makes possible administration of all Inter-Tel 7000 network components through one comprehensive tool. Server; voice mail and endpoint configuration; licensing; software updates and downloads; and diagnostics and disaster recovery (backup/restore) functions can all be conducted through this flexible web-based application. System Manager is used for all system monitoring and maintenance operations, including Simple Network Management Protocol (SNMP) traps (alarms); station and system administration, including configuration initialization; adds and/or changes; and system usage and performance data collection and reporting.





Enhanced Employee Mobility and Productivity

REAL-TIME COMMUNICATION – ALWAYS, ALL WAYS

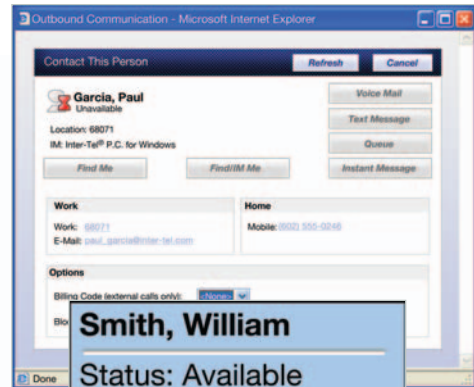
The business environment of today's world demands communications solutions that can operate anywhere, anytime and with any device. Workers travel more, work from home and are highly dependent upon communications devices beyond their office desktop phone. In addition, individuals and organizations do battle with an overwhelming volume of messages, including voice, e-mail, instant messages and fax. Users must have the ability to be completely mobile, ensuring that all of the communications tools available in the office are equally as accessible at home or on the road. The concept of the "virtual enterprise" – a business built from both organizationally and geographically distributed units – is becoming increasingly relevant in this setting. The Inter-Tel 7000 provides communication tools designed to seamlessly enable a

higher level of real-time collaboration and interaction between your associates – anywhere they happen to be.

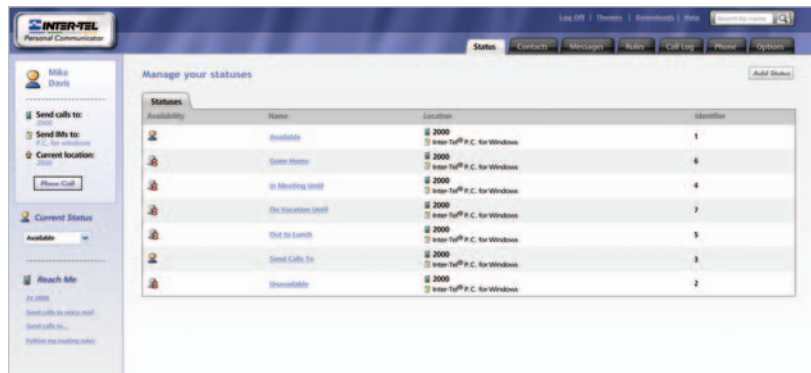
Inter-Tel Personal Communicator is a standard Inter-Tel 7000 software application that runs on the Media Server. It provides individual users with ultimate control over their internal and external voice and text communications. Users can create profiles which specify how their incoming communications will be handled in various situations, giving users complete control over who contacts them and when. The Personal Communicator can even use your Microsoft® Exchange calendar to determine if you are available for calls or not. The Inter-Tel 7000 redefines business communications, placing an emphasis on connecting people, not just routing telephone numbers.

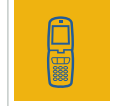


User-centric Communications



Smith, William
 Status: Available
 Location: 68057
 IM: P.C. for Windows
 Available For Call
 Available For IM
 Not On Call





Inter-Tel Personal Communicator simplifies call and message handling, provides the user with powerful call routing capabilities and allows users to see the availability of their co-workers. Users can access the Inter-Tel Personal Communicator in a variety of ways, including:

- Voice using speech-recognition and Text-to-Speech
- Endpoint display and keypad (Inter-Tel® Model 8690, Inter-Tel® Model 8662, Inter-Tel® Model 8622, or mobile device with the Inter-Tel Personal Communicator for Mobile Devices software)
- Any web-enabled device, regardless of browser-type
- Microsoft® Internet Explorer® Toolbar
- Microsoft® Outlook® Toolbar
- Microsoft® Windows® System Tray

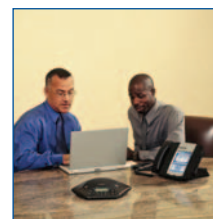
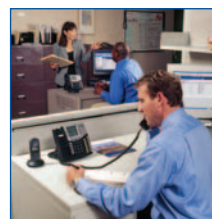
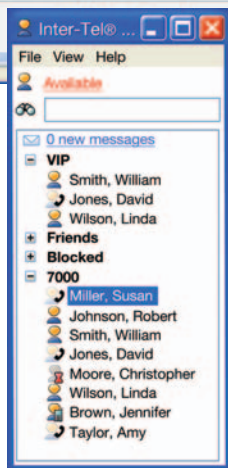
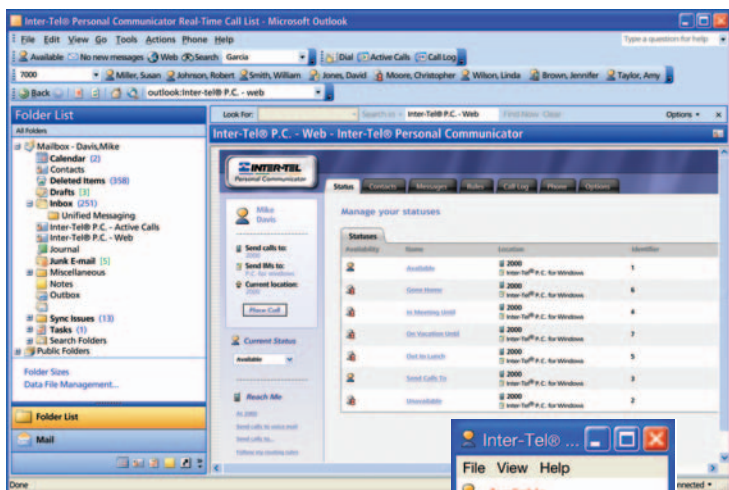
Inter-Tel Personal Communicator empowers users with centralized communications that can be tailored to their own unique situation, across multiple devices and mediums. This powerful application provides unprecedented levels of presence management through three key functions – Reach Me, Status and Advanced Call Routing.

Reach Me allows users to ensure communications connections are made. Calls are screened and directed to a designated location based on a set of user-defined routing rules.

Status provides enterprise-wide awareness as to the availability of a specific user, making it known whether they are available to engage in a conversation and/or instant message. The real-time indicator of status makes certain that the appropriate form of communication is initiated.

Advanced Call Routing includes routing rules, hot rules and event notifications. Routing rules and event notifications can be configured to instruct the system to take action based on predefined criteria. Hot rules allow users to instantly change call routing on-the-fly, sending incoming calls to another user, location, or personalized voice greeting.

In addition to voice, other forms of communication and response are supported including instant messaging, text messaging, voice mail and e-mail. Callers and called parties have a wide range of options at their disposal for delivering and responding to contact attempts in both real and non-real time. Personal Communicator features include contact groups, address book synchronization across different communications devices, call logs, a contact search engine and the ability for your Outlook Calendar to automatically change the way your incoming communications are handled.



FAST FACT:
mobility n. the ability to handle information access, communication and business transactions while in state of motion, regardless of location.



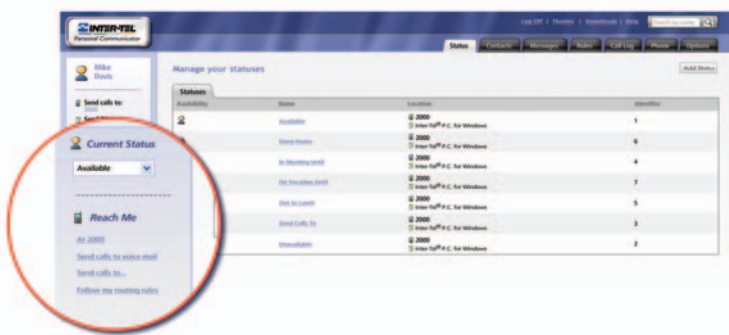


Creating a Real-time Communication Environment

Inter-Tel Personal Communicator, in support of today's dynamic business environment, allows users to obtain ultimate control over their communications. Through manual, automatic and on-the-fly interactions, Inter-Tel Personal Communicator effectively delivers on the promise of real-time, effective communications.

REACH ME

Reach Me enables the simple direction of calls and contacts to a current location, a mobile location, voice mail or through more complex routing rules. The function can easily be accessed through any of the various Inter-Tel Personal Communicator interfaces.



STATUS

Status provides pervasive presence information to the system and to users, ensuring that communication occurs in the most appropriate way for any given situation. This function provides companywide awareness as to whether a specific user is available to engage in a conversation and/or instant message. Status can also be easily updated throughout all of the various Inter-Tel Personal Communicator interfaces.

■ BE REAL TIME:

Rick, an account rep for a fast-paced technology company, is on a sales call with an important client via his desktop phone. He has a meeting scheduled shortly with another potential customer across town. Using the "Transfer-to-Connect" feature of the Inter-Tel 7000, Rick can seamlessly and transparently transfer the call from his desk phone to his mobile phone, allowing him to continue the call during his drive, unbeknownst to the client and without jeopardizing relations for either account.

Multimedia Messaging

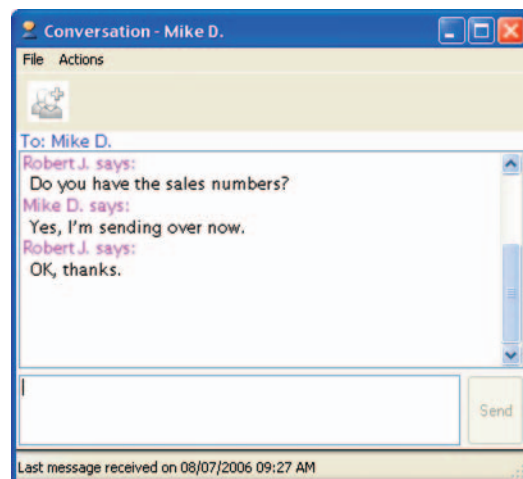
Expanding on the concepts of Reach Me and Status, Inter-Tel Personal Communicator delivers a wide range of media communications capabilities which enhance standard voice communications, including instant messages, voice and e-mail messages, and text messages.

INSTANT MESSAGING

Inter-Tel Personal Communicator offers a secure, corporate instant messaging platform that enables real-time communication. Instant messages can be exchanged between two users, or expanded to include groups of users. Additionally, Inter-Tel Personal Communicator can be configured to log messages for reporting purposes.

VOICE & E-MAIL MESSAGES

Voice and e-mail messages are easily accessed via visual interfaces, and voice messages can be instantly retrieved at a user's current location via a call placed automatically by the system. In addition, users can view and retrieve a specific message without needing to navigate through each waiting message. Through the use of pre-programmed "trusted devices," messages can be accessed through different phones instantly, without the need for security validation.





TEXT MESSAGES

Inter-Tel Personal Communicator presents the ability to send text messages to the phone when other communication options are unavailable.

Intelligent Call Handling

Imagine getting the calls you need, the calls you want and the calls you've been waiting for – the first time. With Inter-Tel Personal Communicator you can, through routing rules, event notifications and hot rules. Routing rules and event notifications can be used to instruct the system to automatically take action based on specified criteria, while hot rules allow users to assert influence over communications instantly based on an immediate need.



ROUTING RULES

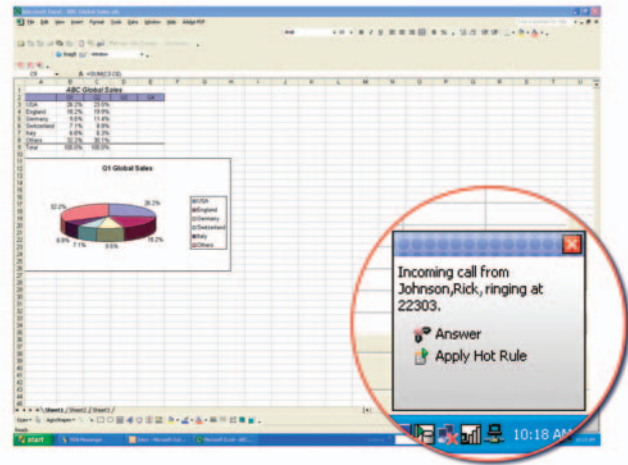
Users can effortlessly create advanced routing rules based on criteria such as who is calling, the user's current status, time of day, and day of the week, to route calls and instant messages. Once enabled, the system automatically measures each incoming call against rule conditions and routes the call accordingly to meet the user's needs.

EVENT NOTIFICATIONS

Event notifications allow for a notification (Short Message Service, e-mail or voice message) to be directed to a PC, e-mail account, pager, phone, or wireless phone to alert users that a particular event has occurred. Notifications can be set up to inform users when new calls are coming in, when a new voice mail is received (priority or otherwise), or when a specific contact (or any contact in a group) changes status.

HOT RULES

For any inbound call, Inter-Tel Personal Communicator provides users with the power to modify call routing on-the-fly. Users can send an incoming call to another user, to voice mail, or even to a personalized greeting asking the caller to please hold while the user completes their current call.



Contact Management

Users need to be able to quickly communicate with colleagues and customers, particularly those who are vital to their everyday business operations. Inter-Tel Personal Communicator addresses this need through the ability to create and customize important contacts.



■ BE REAL TIME:

Jason is on an important conference call when he receives a call from an unknown number. He can't take the call, and doesn't want to place a potential sale at risk by sending it to voice mail, so he decides to let his colleague Robert handle the call. Jason's normal routing rules would ultimately send the call to voice mail. Instead, Jason clicks on the "Apply Hot Rule" link via the pop-up dialog on his PC. Selecting his "Send to Robert" hot rule, the caller is immediately transferred to Robert, securing the possible sale.

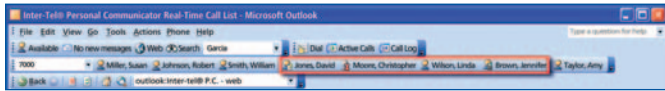




CONTACT GROUPS

Contact groups are displayed in each of the Inter-Tel Personal Communicator interfaces, and show who is available for calls, instant messages, or both. The status display can easily be changed between groups via a convenient drop-down box to provide the real-time availability of group members.

By selecting a contact, a communication dialog appears that provides a summary of the contact's availability and several options for initiating communications. Using Find Me, communications are delivered directly to the contact, based on the user location, what device they are using and what routing rules are being employed.



CONTACT GROUPS IN THE ADDRESS BOOK

Inter-Tel Personal Communicator offers users the ability to create an address book for internal employees, external suppliers, valued customers, and friends and family. These contacts can be used to build special call routing rules, group identities and notification events. In addition, the address book is accessible through all of the Inter-Tel Personal Communicator interfaces, so users can search for personal contacts on the phone, desktop and with Personal Assistant, Inter-Tel Communicator's speech recognition interface. The Search function also leverages the system directory on the Inter-Tel Communicator to ensure that company resources can be effectively utilized across the organization by each individual.

Contacts can be built from the call log, added manually, or synchronized from Microsoft Outlook. Once the address book has been built, users can click on contacts to create effective routing rules. Wizards simplify the process, and can be found both in the address book and on contacts pages.

Automated Presence/Status Control

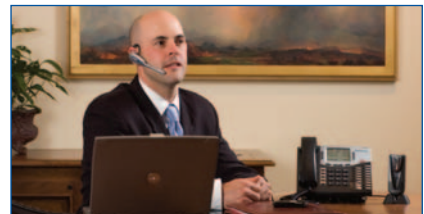
Throughout the course of a day, employees are often in transit – whether between meetings, on the way to an appointment, or simply engaged in hallway conversations. Inter-Tel Personal Communicator simplifies presence and status control by delivering status changes through several automated options.

OUTLOOK CALENDAR TRIGGERS

Inter-Tel Personal Communicator features tight integration with productivity applications, including Microsoft Outlook, enabling automatic awareness of a user's appointments throughout the day. Based upon calendar events, Inter-Tel Personal Communicator can update user status and automatically change how their incoming communications are handled.

DESKTOP INACTIVITY TRIGGERS

Meetings occasionally happen without prior notice or last longer than expected. When an employee is away from his or her desktop and not moving their mouse or interacting with the keyboard, Inter-Tel Personal Communicator can automatically change their status to "Unavailable" until they return and manually update their status.





SIP Endpoints

NEXT-GENERATION SIP TECHNOLOGY TO MEET YOUR EVERY BUSINESS NEED

The Inter-Tel 7000 supports a broad range of full-featured IP endpoints from our portfolio of flexible, intelligent, mobile and easy-to-use multi-device options. Our industry-leading endpoint solutions are designed to take full advantage of the Inter-Tel 7000 communications system and provide the performance you require to meet demanding business needs.

Additionally, the standard SIP-based design of the Inter-Tel 7000 provides customers with the ability to implement third-party SIP telephones and software clients. This expands the device offerings you can deploy with the Inter-Tel 7000, ensuring that the system provides choices for the tools and solutions that make the most sense for your organization without being locked into proprietary technology.

Model 8690

DISTINCTIVE. INNOVATIVE. SUPERIOR PERFORMANCE

Inter-Tel Model 8690 is an attractively designed desktop endpoint that operates on Microsoft Windows CE .NET. Offering a convenient softphone interface, Inter-Tel Model 8690 provides access to the Inter-Tel Personal Communicator application, enabling you to manage communications with confidence throughout the enterprise, improving collaboration and workflow.

Additionally, the convenient softphone interface enables you to initiate, hold, transfer and conference calls, as well as manage messages using a stylus or your fingertip.



FAST FACT:

Inter-Tel's family of SIP and wireless SIP phones provides a complete range of communication devices designed to take full advantage of the power of your Inter-Tel 7000 system.





Model 8662

INTUITIVE AND EFFICIENT DESKTOP ACCESS

Inter-Tel Model 8662 is the ideal phone for business professionals throughout your enterprise, supporting diverse user needs and allowing them to manage communications with ease. This cost-effective multiprotocol endpoint offers a contemporary design and delivers advanced features which can be accessed through the phone itself or through the Inter-Tel 7000 Personal Communicator application. The large Liquid Crystal Display (LCD) provides an intuitive menu of system features and capabilities, enabling efficient and effortless call handling. Embedded soft keys allow for quick change of Status or Reach Me functions. Additionally, this IP desktop phone features a message waiting lamp, programmable feature buttons and a hands-free microphone.

Model 8622

CONVENIENT AND COST-EFFECTIVE FUNCTIONALITY

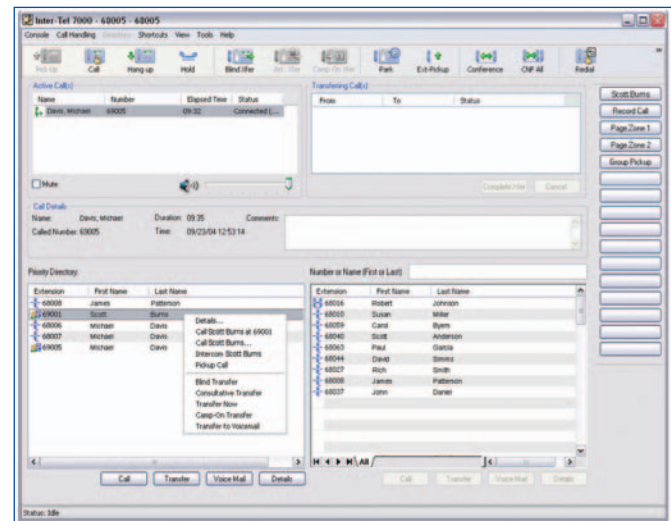
Inter-Tel Model 8622 is a cost-effective, multiprotocol endpoint that effectively addresses the voice communication needs of workers throughout your organization. The endpoint features a convenient, two-line LCD showing the number dialed, Caller ID information and a date/time stamp. The message waiting lamp and one-button access to messages enables you to respond to business situations in a timely manner.



Inter-Tel Attendant Communicator

MAXIMIZE EFFICIENCY AND CUSTOMER SERVICE

The Inter-Tel Attendant Communicator is a softphone client application that runs on either a Windows 2000 or Windows XP operating system platform. The console display includes a menu bar with programmable shortcuts and buttons, and several information windows and panels displaying active calls, call details, group directories, call transfer status, and call logs and stats. The attendant can use drag-and-drop call control; check user account and endpoint status; categorize users and place them into customizable groups; and view and change the Personal Communicator status of individual users.



■ BE REAL TIME:

Judy is a project manager for a major architectural firm, and has just received word of an important change for a large project currently in progress. She needs to quickly contact the members of the team associated with the job to inform them of the critical development. Utilizing groups of contacts in Personal Communicator for Outlook, Judy can see who is available for calls, instant messages, or both and easily communicate the important change accordingly.



Enterprisewide Connectivity and Mobility

SEAMLESSLY EXTEND MOBILE COMMUNICATIONS SOLUTIONS

Inter-Tel Personal Communicator for Mobile Devices

REAL-TIME COLLABORATION FEATURES – WHEN AND WHERE YOU NEED THEM

Now more than ever, workers are spending more time away from the office. In this fast-paced environment, visibility to associate location and their communication availability status is becoming an increasingly vital concern. Users need easily

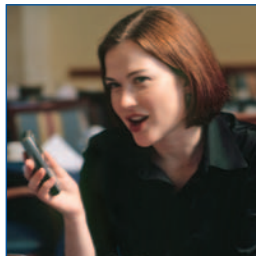
accessible, effortlessly manageable choices for the ways in which they interact with co-workers. Inter-Tel Personal Communicator for Mobile Devices software extends the features of Personal Communicator to hand-held and other portable devices. This powerful unified communications client provides employees with convenient mobile collaboration tools through native integration of real-time communications applications. The software goes beyond just delivering simple voice functionality by providing features such as instant messaging (IM) and advanced presence awareness capabilities. Inter-Tel Personal Communicator for Mobile Devices enables workers to have access to real-time communications capabilities virtually anytime, anywhere, on any device.



Cellular Phones

INTELLIGENT FEATURES FOR MOBILE WORKERS

With the Inter-Tel 7000, cellular phones are transformed into a personal enterprise extension, providing workers with powerful, mobile functionality. Transfer-to-Connect allows users to become mobile on-the-fly, by enabling seamless and transparent transfer of calls between devices (such as from a desktop phone to a cell phone) without missing a word. Event notifications can alert users of an important event, such as incoming calls, urgent voice mails or the status change of a particular contact via their cell phone, through text, e-mail or voice message. Advanced call routing allows highly mobile users to remain easily connected to important colleagues and customers via their cell phones.



■ FAST FACT:

Wireless options offer productivity for employees who are mobile within the workplace – serving the needs of unique business environments such as campuses, warehouses, sales settings and more.





Scalable Solutions to Meet Unique Business Requirements

The Inter-Tel 7000 system architecture offers superior design flexibility and modularity based on individual customer needs, allowing organizations to accommodate specific business requirements.

The Inter-Tel 7000 family of products offers scalable options for:

- Users: From 100 up to 2,500
- Locations: From one up to 25 geographically remote survivable sites (and one up to 200 users per remote survivable site)
- Voice mail: From four up to 96 simultaneous sessions (upgrades through software licensing)
- PSTN Interface: From two Central Office lines to 200-plus T1/E1/PRI spans
- Types of Server Redundancy: Three different configurations
- Media Servers: From one to an unlimited number of bridged/pooled media servers (each Media Server can support from 64 up to 200 media resources)

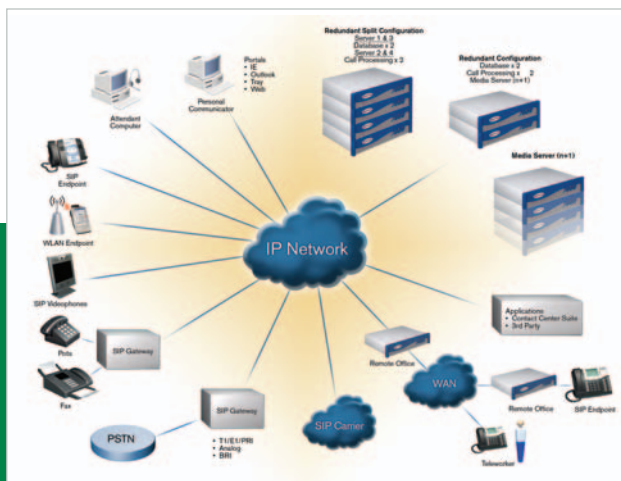
Additionally, the Inter-Tel 7000 allows for multiple devices per user without affecting user account capacity, offering choices for deploying the right technology in any situation. Collaboration, presence and messaging applications can be accessed through the desktop, phone, mobile devices in wireless communication environments (802.11x, cell phones, etc.), third-party SIP hard or softphones or any combination of devices and tools per user.

The Inter-Tel 7000 is available in three user capacity models:

- Tier One Foundation Packages are designed to support up to 249 users (local, remote office, teleworker or road warrior)
- Tier Two Foundation Packages are designed to support up to 999 users (local, remote office, teleworker or road warrior)
- Tier Three Foundation Packages are designed to support up to 2,500 users (local, remote office, teleworker or road warrior)

Inter-Tel 7000 server configurations and options include:

- Redundant Inter-Tel Communicator Servers, offered in three configurations:
 - Two-server option, with Inter-Tel Communicator software on two redundant servers (designed for seamless transition between servers in the event of server failure due to software or hardware)
 - Three-server option, with the media software component of Inter-Tel Communicator on a single, dedicated Media Server (designed for additional media survivability in Automatic Call Distribution environments)
 - Five-server option, or "Split Redundancy," with two pairs of Inter-Tel Communicator redundant servers and the media component on a fifth server (all servers in the configuration are dedicated to single software components of the Inter-Tel Communicator)
- Inter-Tel Communicator Media Server, an optional stand-alone server used to provide additional media resources to the system
 - Scales from 64 to 200 resources in a single-server with the ability to bridge two servers for a combined pool of 400 resources (with no limit to pools of bridged 400 media resource server pairs)



Note: An optional redundant server hardware component is available for all server configurations and is automatically used for voice mail and system programming. Each of the server models can be operated using either a Windows or Linux operating system based on functional requirements, i.e., Inter-Tel Communicator, Inter-Tel Remote Office, or optional communications applications.

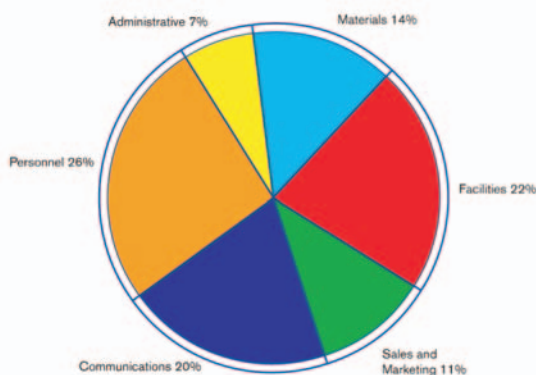


Inter-Tel Managed Services

TOTAL COST OF OWNERSHIP AND MAINTENANCE MANAGEMENT

■ Growing your business, expanding product and service offerings, increasing customer loyalty, managing operating costs, and improving your business processes are your keys to operational success. Inter-Tel understands these challenges and brings the power of its Managed Services program to assist you in addressing your business's operational performance through total communication systems planning.

Inter-Tel's Managed Services program focuses on the Total Cost of Ownership – merging business and technology based on your unique business model. Inter-Tel communications solutions address the six cost centers of business – effectively integrating into each – enhancing your total return on investment, while increasing your business's productivity and profitability. We provide your enterprise with end-to-end business communications services and solutions including equipment, applications, carrier services, planning and provisioning and peripheral products integration.



Six Cost Centers of Business



Inter-Tel “Always ON” Service

ADVANCED SUPPORT FOR NEXT-GENERATION SOLUTIONS

The resources required to effectively research, install, integrate, and manage a communications solution are considerable. Employees need to be focused on your core business, not the communications network. Inter-Tel Customer Care complements our Managed Services program, offering advanced end-to-end support for IP telephony solutions. As you enhance your systems and applications, look to Inter-Tel to provide the design consultation, implementation and maintenance support that ensures maximization of your enterprise dollars. We provide the knowledge and resources necessary to ensure a seamless installation of your communications solution. Inter-Tel Customer Care provides multi-tiered support for advanced VoIP system implementations, such as the Inter-Tel 7000, and the development and deployment of industry-standard remote managed service products. Inter-Tel has the communications solutions to match your specific needs, and our “Always ON” service commitment ensures potential problems are detected and resolved quickly. Inter-Tel Customer Care support services include:

- Pre-implementation review and specialized evaluation of the installation site and communications network
- Detailed network and/or application specifications and tactics necessary to ensure a successful IP deployment
- Project management and coordination of all aspects of an implementation, including working collaboratively with IT personnel
- Complete physical hardware and/or software installation of a new or upgraded solution, as well as the placement, testing, and verification of system operation
- Exceptional product knowledge transfer delivered via ongoing service and system change support through Inter-Tel's Customer Care Center
- Continuous, expert network monitoring delivered through our world-class Systems Maintenance and Network Monitoring facility, 24 hours a day, 7 days a week, 365 days a year

FAST FACT:

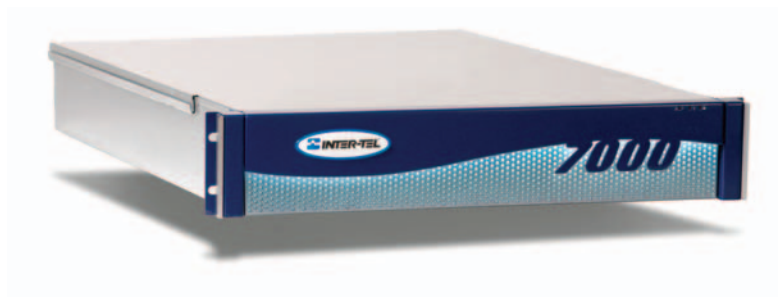
Inter-Tel offers a dynamic portfolio of products and services to meet your needs across all technical and geographic boundaries.





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